

Emhart Glass Research Inc
89 Phoenix Avenue
P.O. Box 1229
Enfield CT 06083-1229 USA

EMHART GLASS

Contact Research, Development & Engineering for Emhart Glass SA (Cham, Switzerland)

Telephone +1 860 814 4052
Telefax +1 860 814 4173
spencer.smith@emhartglass.com

To Whom It May Concern

Spencer T. Smith
Legal Counsel

October 1, 2003

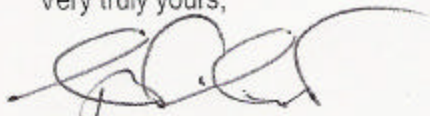
For the better part of two years we were involved in patent litigation in the United States District Court, Central District of California, which involved extremely difficult patents dealing with electronic architectures. We internally, were barred from participating in relevant discovery concerning the infringing products and turned to Robert J. Japenga, who is President, Microtools, Inc., 714 Hopmeadow Street, Simsbury, Connecticut 06070. Microtools is our principal consultant in the software development area and they have developed software for our control systems for more than ten years. Bob, with reluctance, accepted my request. I believe that he was concerned whether he could provide work product of value commensurate with his charge since this was new territory for him.

We were very successful in this litigation and Bob was one of the principal reasons why. First he has passion for electronics. He has worked in the field for about thirty years and not only understands the present but he understands the past. He understands hardware and he understands software. Not only does Bob have the technical skills, he has endless energy and he will work whatever hours are necessary to get a task completed. This works well in litigation with its tight schedules and massive demands on time. Bob is also a very able communicator and worked extremely well with our trial counsel and with me. And the time that Bob spent analyzing patents, which might have been analyzed by trial counsel, kept our expenses down.

The patents had issued in the late 70's and early 80's and were implemented very differently than were the infringing products. During this process Bob became immersed in the Doctrine of Equivalents and the concept of File Wrapper Estoppel and participated in the strategy sessions which developed these issues.

It is my opinion that Bob would be a valuable addition to a litigation team involved with electronics. In addition, while Bob did not testify because the litigation was settled, I believe that he would make an excellent expert witness. He is honest and any judge or juror would see it. In fact, I have notified Bob that I will be using him in that capacity in litigation that has just started, involving a contract dispute concerning electronics technology.

Very truly yours,



Spencer T. Smith